

THE **GLOBAL SPECIALIST** IN  
**LIFE SCIENCES LOGISTICS**



MOVING **SCIENCE** FORWARD

Biocair is a global GDP logistics specialist with over 35 years of experience in the pharmaceutical, biotechnology and life sciences sectors.



# COMPREHENSIVE TRANSPORT SOLUTIONS

Biocair's expertise ensures a fully comprehensive solution to save you time and money, guaranteeing you the level of service you require.

## LIFE SCIENCES LOGISTICS

Designing life sciences logistics solutions that ensure the **safest** and **most efficient** transportation of your shipments from door-to-door

### GLOBAL NETWORK

Providing GDP compliant life sciences supply chain management across the globe

### TAILORED SOLUTIONS

Personalizing shipments, from transporting liquid nitrogen or dry ice to infectious samples or hazardous goods

### ATTENTION TO DETAIL

Managing all aspects of supply chain management, from packaging and pick up to the last mile

[www.biocair.com/expertise/life-science-logistics](http://www.biocair.com/expertise/life-science-logistics)



## COLD CHAIN

We understand that temperature control is more complex than just maintaining low temperatures.

### ENHANCED VISIBILITY

providing full visibility, including temperature, pressure, light, tilt, humidity and GDP tracking

### ADVANCED PACKAGING

Implementing pre-conditioned and certified packaging solutions tailored to your cold chain needs

### TEMPERATURE MANAGEMENT

Offering controlled ambient, refrigerated, frozen, deep frozen and cryo frozen options (below -150°C to 25°C+)

### CONTINGENCY PLANNING

Mitigating temperature failure risk factors within your cold supply chain

[www.biocair.com/expertise/cold-chain](http://www.biocair.com/expertise/cold-chain)





## GLOBAL LOGISTICS

With experts in 160 countries and growing, Biocair has the skills and infrastructure to manage any logistics scenario.

### PROVISION OF DOCUMENTATION

Tailoring shipment documentation to meet the requirements of international customs and regulatory bodies whenever possible

### CLASSIFICATION OF MATERIALS

Ensuring products are always supplied with detailed classifications, declarations, licenses, permits, labelling and customs coding to avoid delays at airports



### EXTENSIVE EXPERIENCE

Solving the most complex logistics problems faced by the bioscience, clinical trial and pharmaceutical industries for more than 35 years

[www.biocair.com/expertise/global-logistics](http://www.biocair.com/expertise/global-logistics)



## REGULATORY COMPLIANCE

### IN-HOUSE QUALITY & COMPLIANCE TEAM

Our extensive knowledge of global shipping regulations, coupled with long-standing relationships with regulatory agencies, ensures that our internal QCT are well versed in transporting your materials to their destination on-time and in perfect condition

### QUALITY MANAGEMENT SYSTEM

Biocair has been ISO certified since 2010 when the company was awarded ISO 9001:2008 and successfully transitioned to ISO 9001:2015 when the standard was revised

### GDP/GMP TRAINING

Our experts deliver a comprehensive and documented training programme, including (where medicinal product shall be transported) appropriate GDP/GMP training and requirements for periodic retraining for all staff performing GDP/GMP activities

### STANDARD OPERATING PROCEDURES (SOPs)

We will collaborate with you to create any SOPs you feel necessary, such as packing materials with strict temperature requirements or advising on storage needs



[www.biocair.com/expertise/regulatory-compliance](http://www.biocair.com/expertise/regulatory-compliance)



# WHAT SETS BIOCAIR APART?

## Biocair's premier services include:

- ◆ A dedicated team lead and support team to ensure consistent handling
- ◆ Creation and assistance with all shipment paperwork
- ◆ Assistance with HTS code selection
- ◆ Highly trained drivers to physically package shipments on-site
- ◆ Quick preadvise process
- ◆ Recording of all lot numbers and quantities on materials
- ◆ Various levels of service, allowing for unique solutions for each customer

## OUR SOLUTIONS

### CELL & GENE SUPPLY CHAIN

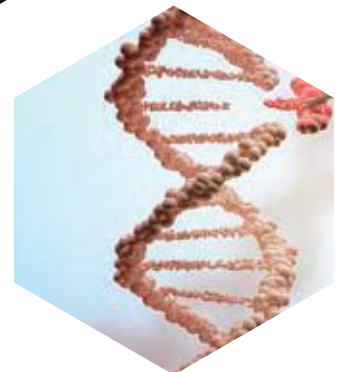
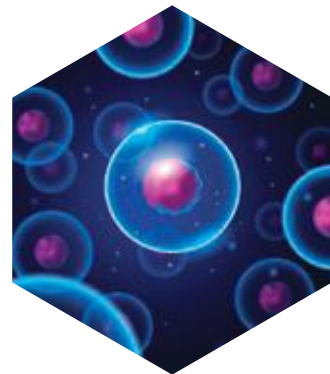
The most comprehensive 24/7 logistics service offering on the market

### PHARMACEUTICAL SUPPLY CHAIN

Our experts advise on import/export regulation, including radioactive and dangerous goods

### CLINICAL TRIAL LOGISTICS

We provide pre-conditioned and validated temperature controlled packaging for all temperature ranges



## CELL & GENE SUPPLY CHAIN

Biocair understands the time-critical nature of personalized medicine and that disruptions in the supply chain can compromise treatments.

Biocair's dedicated cell and gene therapy logistics team provides:

- ◆ Customized solutions for each shipment
- ◆ Unrivalled flexibility in service provision to minimize risk
- ◆ Global network of experienced partners
- ◆ Knowledge of the latest technology to maximise efficiency

[www.biocair.com/solutions/cell-and-gene-supply-chain](http://www.biocair.com/solutions/cell-and-gene-supply-chain)





## CLINICAL TRIAL LOGISTICS

Biocair has the knowledge and infrastructure to handle global clinical logistics. We can manage the entire shipping process for you, door to door.

After one of our trained drivers has packed your material on-site, you will receive progress updates for your shipment in real time and advanced monitoring will give you full visibility of the temperature conditions during transit.

When delivery is complete you will receive a proof of delivery notification.

[www.biocair.com/solutions/clinical-trial-logistics](http://www.biocair.com/solutions/clinical-trial-logistics)



## PHARMACEUTICAL SUPPLY CHAIN

Biocair's logistics experts will design a comprehensive pharmaceutical supply chain solution that meets your shipping requirements, from utilizing advanced tracking and temperature technologies to paperwork completion and on-site packing.

Biocair's fleet of Temperature-Controlled Vehicles (TCVs) is accomplished by a highly trained and experienced driving staff, all delivering a first-class pharmaceutical courier service:

- ◆ On-site packing
- ◆ State of the art TCVs
- ◆ Temperature mapped and validated vehicles
- ◆ Real-time GPS tracking
- ◆ Remote telemetry for temperature reporting

[www.biocair.com/solutions/pharmaceutical-supply-chain](http://www.biocair.com/solutions/pharmaceutical-supply-chain)



## OUR GLOBAL REACH

We provide global services by establishing ourselves in key locations across 160 countries with Centers of Excellence in Europe, North America, Asia and Africa

Each Center is supported by carefully selected and managed service partners. Biocair's service partners are extensively practised and subject to periodic audits, consistently ensuring the highest quality supply chain



# WHAT DO OUR CUSTOMERS SAY?

We asked our customers how they would rate us out of 10:

9.7

## EXPERTISE

Biocair Employees

9.8

## COMPLETENESS

Overall Service

9.9

## HELPFULNESS

Enquiry / Order Handling

## CUSTOMIZED SOLUTIONS FOR EVERY SHIPMENT

“No matter if the request is a small simple shipment or an urgent dangerous goods shipment, Biocair staff have always handled themselves professionally and politely.

I can't say enough about how instrumental Biocair has been in simplifying the shipping process.”

**Multi-national Pharma Company  
(Asia-Pacific)**



## PRIORITIZING RISK MANAGEMENT

“Biocair is able to advise us on all aspects of import/export regulations, ensuring that any potential disruption in the supply chain is identified, discussed and remedied as soon as possible.”

**King Abdullah University  
of Science and Technology  
(Middle East)**

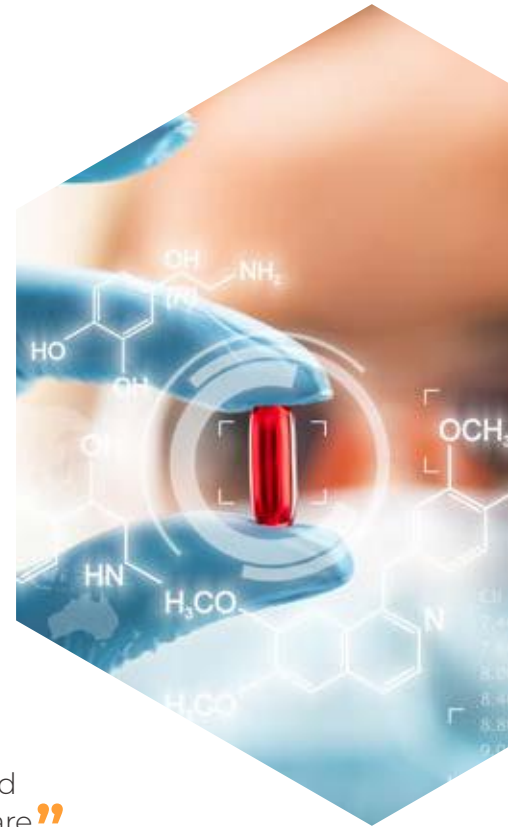




## PROVIDING DIRECT ACCESS TO EXPERTS

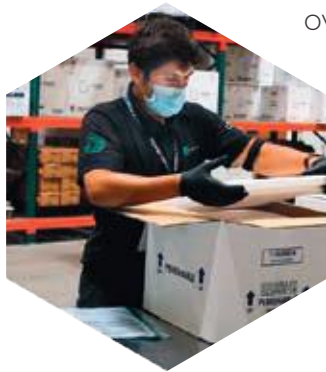
“Biocair offers full peace of mind—we know that when we contact them they will respond quickly. The local support has been excellent for our shipments to Sub Sahara and the US.”

**Full Service CRO  
(Africa)**



## EXPERT COLD CHAIN MANAGEMENT

“Biocair has been the most reliable service for overnight shipment where temperature control is required. I’ve really appreciated how prompt and professional the drivers and customer service are.”



**Biotechnology Company  
(United States)**

## EXPLORE OUR RESOURCES HUB

Our Resources Hub houses:

### **BLOGS**

Stay up to date on industry news and tips

### **CASE STUDIES**

Learn about our approaches from real-life case studies

### **BIOCAIR INSIGHTS**

Get key insights to successfully manage your supply chain

### **WHITE PAPERS**

Become an expert in technical topics related to your field

### **WEBINARS**

View our recorded webinars to hear key considerations from our experts



Visit [www.biocair.com/resources](http://www.biocair.com/resources) for all resources.

# GLOBAL PERFORMANCE AND PRESENCE

SHIPMENTS  
ARRIVING IN  
GOOD CONDITION

**99.97%**

YEARS OF  
EXPERIENCE

**35**

COUNTRIES  
DELIVERED TO

**160**

°C/°F CRITICAL  
SHIPMENTS

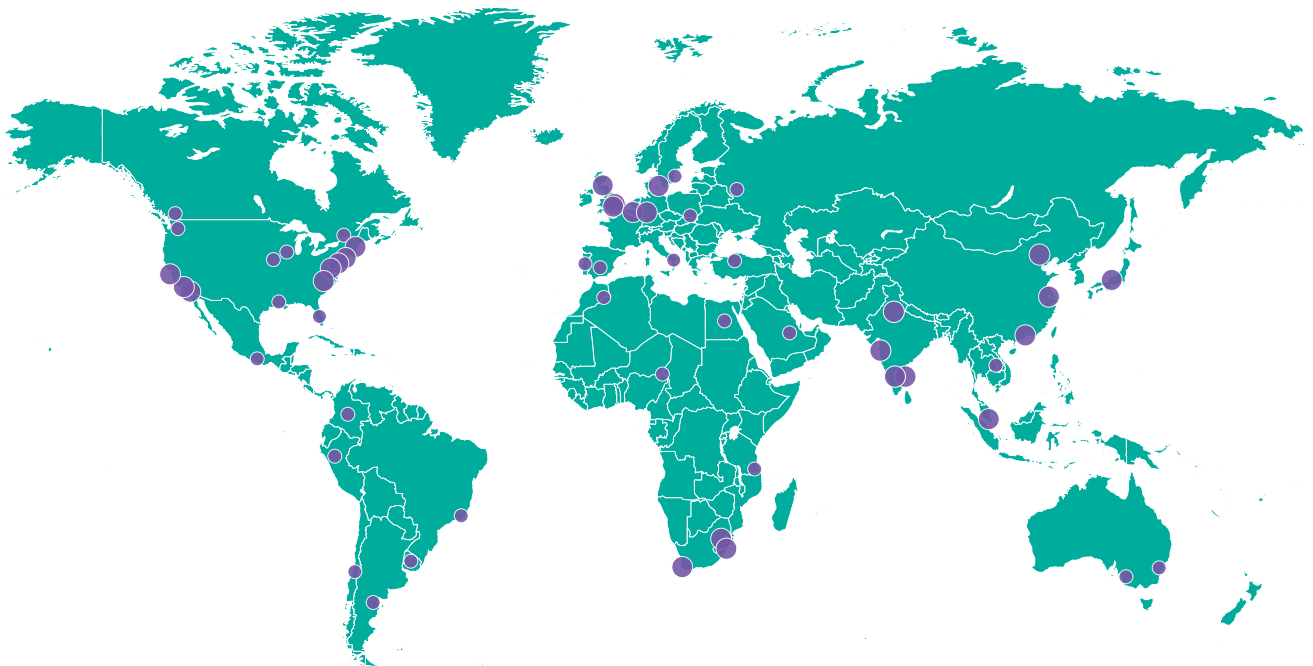
**65%**

CUSTOMERS  
WORLDWIDE

**12,500**

OUR OVERALL  
SERVICE AS VOTED  
BY CUSTOMERS

**95%**



For a full list of global offices, visit [www.biocair.com](http://www.biocair.com)

Contact your local Biocair representative to discuss how we can support your bioscience logistics



[www.biocair.com](http://www.biocair.com)



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